

**Knowle and Dorridge Racquets Club – Key safeguarding contacts**

In addition to the Welfare Officer, the following are key safeguarding contacts:

| <b>Who</b>                         | <b>Contact details</b>   | <b>When</b>  |
|------------------------------------|--|--|
| Police                             | 999  | Emergency  |
| Club's Welfare Officer             | 07980 897418   | Non-emergency  |
| LTA Safeguarding Team              | 020 8487 7000  | If don't want to talk to Welfare Officer or not available  |
| Local Authority Designated Officer | 0121 788 4310  | If don't want to talk to Welfare Officer                   |
| NSPCC                              | 0808 800 5000  | If Welfare Officer / LTA safeguarding team not available   |
| Local Authority Children's Service | 0121 788 4300 (office hours)<br>0121 605 6060 (outside office hours)         | If Welfare Officer / LTA safeguarding team not available   |
| Local Authority Adult Service      | 0121 788 4310  | If Welfare Officer / LTA safeguarding team not available   |
| NSPCC Whistle-blowing advice line  | 0800 028 0285 or<br><a href="mailto:help@nspcc.org.uk">help@nspcc.org.uk</a> | Whistle blower does not believe concern properly addressed |
| Childline                          | 0800 1111  | Concerns over bullying                                     |

Full details of the safeguarding policy and what to do in different situations is to be found either on the club's website or in the safeguarding folder by the club entrance.